

Unified Communications and IP Telephony

Course No	Course Title	Course Length	Dates	
AUCMU	Administering Unified Communications Manager (7.0) w/AUC	5 Days	Mar 1 – 5	May 3 – 7
BUC	Basics of Unified Communications	5 Days	May 3 – 7	
CIPT 1	Implementing Cisco Unified Communications Manager Part 1	5 Days	Apr 19 – 23	Jun 21 – 25
CIPT 2	Implementing Cisco Unified Communications Manager Part 2	5 Days	Apr 26 – 30	Jun 7 – 11
CUCM6	Cisco Unified Communications Manager (v6) and Unity (v5) Accelerated	5 Days	Apr 5 – 9	Jun 28 – Jul 2
CVOICE	Cisco Voice Over IP	5 Days	Mar 15 – 19	May 17 – 21
IIUC	Implementing to Unified Communications	5 Days	Apr 26 – 30	Jun 14 – 18
IIUC2	Implementing Cisco IOS Unified Communications Part 2	5 Days	May 3 – 7	Jun 21 – 25
IUM	Implementing Unified Messaging	5 Days	Apr 19 – 23	Jun 7 – 11
QOS	Implementing Cisco Quality of Service	5 Days	Mar 22 – 26	May 24 – 28
TUC	Troubleshooting Cisco Unified Communications Systems	5 Days	Mar 22–26	May 17 – 21

Data Center & Storage

Course No	Course Title	Course Length	Dates	
DCNI1	Cisco Data Center Networking Infrastructure 1	5 Days	Apr 19 – 23	
DCNI2	Cisco Data Center Networking Infrastructure 2	5 Days	Apr 5 – 9	
DCNID	Cisco Data Center Networking Infrastructure Design	5 days	May 10 – 14	Jun 28 – Jul 2
IASNS	Implementing Cisco Advanced Storage Networking Solutions	5 Days	May 17 – 21	
ICSNS	Implementing Cisco Storage Networking Solutions	5 Days	Jun 21 – 25	

Unified Contact Center

Course No	Course Title	Course Length	Dates	
CVPI	Cisco Unified Voice Portal Implementation	5 Days	Mar 2 – Apr 2	May 17 – 21
ICM	Cisco Intelligent Contact Manager Boot Camp	5 Days	May 10 – 14	
IPCCE	Cisco IP Contact Center Enterprise	5 Days	Apr 26 – 30	
UCCE/ICM w CVP	Unified Contact Center Enterprise/Intelligent Contact Manager with CVP	5 Days	Apr 5 – 9	Jun 21 – 25
UCCE/ICM w IPIVR	Unified Contact Center Enterprise/Intelligent Contact Manager with IPIVR	5 Days	Apr 12 – 16	Jun 7 – 11
UCCXA	Unified Contact Center Express Advanced	4 Days	Apr 26 – 29	Jun 7 – 10
UCCXD	Cisco Unified Contact Center Express	5 Days	Apr 19 – 23	Jun 14 – 18

If you don't see the class you are looking for or need a date in the future contact

RiverHead Training, Inc.

Phone 412-391-7473 Fax 412-391-7484 or E-mail education@riverhd.com

Routing & Switching

Course No	Course Title	Course Length	Dates	
BGP	Configuring BGP on Cisco Routers (3.2)	5 Days	Apr 26 – 30	Jun 21 – 25
BSCI	Building Scalable Cisco Internetworks v3.0	5 Days	Apr 12 – 16	
CCNA	CCNA Boot Camp (ICND1 & ICND2)	5 Days	Apr 5 – 9	Jun 14 – 18
ICND1	Interconnecting Cisco Network Devices Part 1	5 Days	Apr 12 – 16	Jun 21 – 25
ICND2	Interconnecting Cisco Network Devices Part 2	5 Days	May 24 – 28	Jun 28 – Jul 2
IP6FD	IPv6 Fundamentals, Design, & Deployment	5 Days	Mar 22 – 26	Jun 7 – 11
ISCW	Implementing Secure Converged Wide Area Networks	5 Days	Apr 26 – 30	
MPLS	Implementing Cisco MPLS	5 Days	Apr 12 – 16	Jun 14 – 18
ROUTE	Implementing Cisco IP Routing	5 Days	Mar 2 – Apr 2	Jul 19 – 23
SWITCH	Implementing Cisco IP Switched Networks	5 Days	Jun 21 – 25	Oct 25 – 29
TSHOOT	Troubleshooting and Maintaining Cisco IP Networks	5 Days	Jun 28 – Jul 2	Oct 11 – 15

Network Security

Course No	Course Title	Course Length	Dates	
IINS	Implementing Cisco IOS Security	5 Days	Apr 5 – 9	May 10 – 14
IPS	Implementing Cisco Intrusion Protection Systems	4 Days	May 24 – 27	
MARS	Implementing Cisco Security Monitoring, Analysis and Response System	4 Days	Jun 1 – 4	
SNAА	Securing Networks with ASA Advanced	5 Days	May 31 – Jun 4	Sep 6 – 10
SNAF	Securing Networks with ASA Fundamentals	5 Days	May 17 – 21	Jul 26 – 30
SNRS	Securing Networks with Cisco Routers and Switches	5 Days	May 3 – 7	

Cisco Wireless

Course No	Course Title	Course Length	Dates	
CUWN	Cisco Unified Wireless Networking	4 Days	Jun 7 – 11	
IUWNE	Implementing Cisco Unified Wireless Networking Essentials	5 Day	Apr 12 – 16	Jun 28 – Jul 2

Sales Training

Course No	Course Title	Course Length	Dates	
CSE	Sales Expert 4.0	2 Days	Mar 22 – 23	Jun 3 – 4

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